# Why AI Business School?



of Enterprises plan to use AI in next 3 years<sup>1</sup>

37%

Have started or are planning to start their Al initiatives in the next year<sup>2</sup>

### **Top challenges<sup>3</sup>**

Lack of skills

37%

54%

Defining AI strategy

35%

Identifying use cases for AI

Source: Gartner, 2019 CIO Survey.
Source: Gartner, 2019 CIO Survey.
Source: Gartner, Top challenges to the adoption of AI within your organization



# **Al Business School**

## Lead with confidence in the age of AI



Shape Your Al Strategy



Foster an Al Culture



Implement AI Responsibly



Al Technology for Business Leaders

Start here https://microsoft.com/ai-business-school

### Industry learning paths

To create real business value and realize the true transformational power of AI in the enterprise, leaders need to have a deep understanding of all the strategic components.



#### Manufacturing

Al is driving efficiency in manufacturing and resource management. Data insights can enhance worker safety, improve efficiency, and deliver better yields—creating a jumping off point for more advanced AI adoption.

Learn about AI in manufacturing >



#### Retail

Al predictions can drive recommendations for retail customers, while also improving inventory and supply chain management. Retailers' digital transformations rely on Al that can leverage the proliferation of data.

Explore AI strategy in retail >



#### Healthcare

In healthcare, AI can deliver benefits to patients, providers, and payors—from shorter wait times to improved patient outcomes but solutions need to meet challenges like regulation and system complexity.

Learn about AI in healthcare >



#### **Financial services**

For financial services, AI can help meet the needs of shareholders, customers, and regulators. From data security to accounting practices, digital transformation requires partners with AI expertise.

Explore AI for financial services >



#### Government

Leaders in the public sector are often faced with unique challenges when considering how to apply AI to improve the speed and quality of the government services they offer their citizens.

Learn about AI in government >



#### Education

In education, AI is fueling transformation in learning outcomes and improving student engagement, accelerating innovation and overall effectiveness across schools and campuses.

Learn about AI in education >

# **Modules for Everyone**

Industry

Focus

Defining an Al strategy



- Defining an AI strategy for your business (INSEAD)
- Transforming your applications with AI (Telefonica)

Transforming financial services with Al

Transforming retail with AI

Transforming manufacturing with AI

Transforming healthcare with AI

2 hrs

Bringing AI to every employee

### Enabling an "AI-ready" culture



The need for an "Al-ready" culture in business (Mitra Azizirad)

An "Al-ready" finance function (Amy Hood)

An "Al-ready" marketing function (Chris Capossela) An "Al-ready" sales department (JPC)

An "Al-ready" customer service function (Eileen Aikens)

Al maturity model

Implications of responsible AI in business



Implications of responsible AI in business (Brad Smith)

- Responsible AI: Establishing guiding principles
- Responsible AI: Governance and external engagement

#### AI technology for business leaders



State of the art AI technology (Harry Shum)



AI technology overview I

Al technology II – Microsoft's approach

Introduction to machine learning and deep learning

Microsoft's approach to pretrained AI cognitive services

Microsoft's approach to cognitive search

Microsoft's approach to conversational AI (bots)

Microsoft's approach to SaaS AI **1.5 hrs** 

3 hrs

2 hrs

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Rachel Wortman Morris, Ph.D

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